

HUNTSVILLE MEMORIAL HOSPITAL
Financial Assistance - Charity Care
Plain Language Summary

Huntsville Memorial Hospital offers Charity Care for patients based upon financial need. Patients who qualify for Charity Care will will have a means-tested Federal Poverty Level (FPL) at or above 51% and at or below 200% ($\geq 51\%$ to $\leq 200\%$).

The current Federal Poverty Income Limits are provided within the table below.

| Family Size | Charity Care | |
|---|--------------|--------------|
| | 50% Poverty | 200% Poverty |
| 1 | \$7,290.00 | \$29,160.00 |
| 2 | \$9,860.00 | \$39,440.00 |
| 3 | \$12,430.00 | \$49,720.00 |
| 4 | \$15,000.00 | \$60,000.00 |
| 5 | \$17,570.00 | \$70,280.00 |
| 6 | \$20,140.00 | \$80,560.00 |
| 7 | \$22,710.00 | \$90,840.00 |
| 8 | \$25,280.00 | \$101,120.00 |
| <i>For Households larger than 8, add \$5,140.00 per person.</i> | | |

To apply for Charity Care, please complete an application, and provide the completed application with the required documents listed below. Charity applications are valid for six months. You will need to apply for Charity Care every six months if you are still receiving care at the hospital.

Individuals qualified for Charity Care will not be charged more than the amounts generally billed (AGB) for emergency or other medical care provided to individuals with insurance coverage. Additional information regarding the Financial Assistance Policy for Charity Care, Application, and information regarding amounts generally billed (AGB) can be found at www.huntsvillememorial.com.

The Charity Care Application can be found online at: www.huntsvillememorial.com

A paper copy of the application is available at the hospital Admissions or Financial Counseling Departments. Translations of the Financial Assistance Policy for Charity Care, Application, information regarding amounts generally billed (AGB) and the Plain Language Summary are available in Spanish.

Please contact us at 936-293-4464 if you need help with your application.

Required Documents:**Citizenship:**

1. Must be a US Citizen, verified by valid Certificate of Naturalization or “sponsored alien”.

Identity: Two Types of Identification

1. Driver’s license or other form of picture identification.
2. One other form of identification – (Social Security card, Employee ID, voter’s registration card, birth certificate, or marriage license).

Income: All applicable items must be presented for proof of household income

1. Proof of employment – Paycheck stubs or letter from employer or previous employer with employer’s name, address, telephone number, length of service and money earned.
2. Social security award letter or copy of current check.
3. Copy of current check from any other source such as retirement, disability, or VA benefits, unemployment, child support, or housing.
4. Food stamp printout / letter or reason for denial.
5. Previous year’s income tax return, W-2 forms, or 1099.
6. Medicare, Medicaid, or CHIP card for any household members.

Residency: Two items must be presented for proof of residence

1. Current telephone bill with your address.
2. Current utility bill with physical address of your residence.
3. Voter’s registration card.
4. Property tax statement for residence.
5. Rent receipt or rental/lease agreement.

Need help completing your application? Call our Financial Counseling Department at: 936-293-4464

Applications can be submitted by:

1. Mail to: Huntsville Memorial Hospital
Attn: Financial Counseling Department
110 Memorial Hospital Drive
Huntsville, TX 77340
2. Fax to: 936-291-4271
3. Bring completed application in to office, 110 Memorial Hospital Drive.
Financial Counseling hours: Monday -Friday 8a.m. to 5p.m

Frequently Asked Questions:**How Will I be notified if I am approved for Charity Care?**

The process of application review, approval or denial, and patient notification of decision shall not take more than thirty (30) days for the Charity program, from the date that the application is received with all required information. Notification to patient is by mail.

If I Am Approved for Huntsville Memorial Hospital and Clinic Charity Care, What Do I Need to Know?

Charity Care applications are valid for six months. You will need to apply for Charity Care every six months if you are still receiving care at the hospital.

In addition to hospital charges, you will receive separate bills from physicians and other providers who participated in your care. These providers include your referring physician, attending physician, and specialists who are separately contracted with healthcare plans. They are governed by billing rules and procedures that are not the same as the hospital or clinic. They have different criteria for charity care application and qualification. Billing questions for these providers should be directed to their individual offices.

Contact information is provided below for Emergency Room Physicians, Radiologists, Pathologists, Anesthesiologists, and Hospitalists.

If you have questions regarding a specific provider of service who is not listed below, please contact us at 936-291-3411.

❖ **Emergency Room Physicians**
Concord Medical Group
(806) 395-3102
PatientAccounts@concordmedicalgroup.com

❖ **Anesthesiologists**
Huntsville Memorial Hospital
P.O. Box 676629
Dallas, Texas 75267-6629
(833) 500-9914

❖ **Pathologists**
Sagis Diagnostics
4131 Directors Row
Houston, TX 77092
(877) 697-2447

❖ **Radiologists**
Concord Medical Group
(806) 395-3102
PatientAccounts@concordmedicalgroup.com

❖ **Hospitalists**
Hospitalist Doc
PO BOX 946
Montgomery TX 77356
(281) 408-4108

What Are My Rights If My Application is Denied by the Hospital?

If your request for Charity Care has been denied, you may appeal within thirty (30) days after you have received the Notice of Denial of Application. The Application for Appeal is located on the Huntsville Memorial Hospital internet at: www.huntsvillememorial.com. A paper copy of the appeal form is available at the hospital Admissions or Financial Counseling Departments.

Need help? Call our Financial Counseling Department at: 936-293-4464