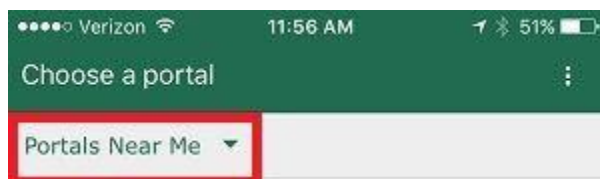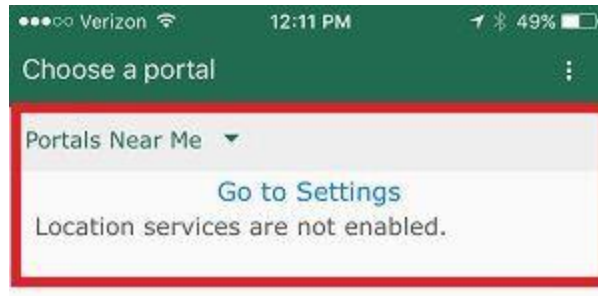# MHealth Phone App

Huntsville Memorial Hospital

MHealth — the mobile app gateway to MEDITECH's Patient and Consumer Health Portal is a free app available through the Apple Store and Google Play. MHealth replaces the need for patients to bookmark urls on their smartphones and/or type in the web address. MHealth will provide patients with secure, convenient access to their health information via their mobile device or tablet. The app allows users to connect to all MEDITECH organizations that they have portal accounts with from one app on their phone/tablet.

Users need to download the MHealth-Meditech App from the Google Play or Apple App stores. The app is available as a free download. Users simply need to enter their Apple ID's password in order to download the app onto their smartphone or tablet device. Google Play users need to select 'install' and then accept the 'needs access to' pop up in order to gain download access to the MHealth app. At this point, the app installs automatically and adds a shortcut to the phone in question so that users may proceed with accessing the App. Once the app is downloaded to the device users need to turn on their location services, if not already on, in order to allow the app to locate the MEDITECH Patient Portals nearest to them. Users are able to initially locate their Patient Portal using an easy to use graphical tool. This tool allows Patient Portal users to find and connect to their MEDITECH facility without having to know the Patient Portal url for the healthcare facility that they are looking to locate. The first time the app is launched, a process is initiated for users to establish a connection to their desired Patient Portal.
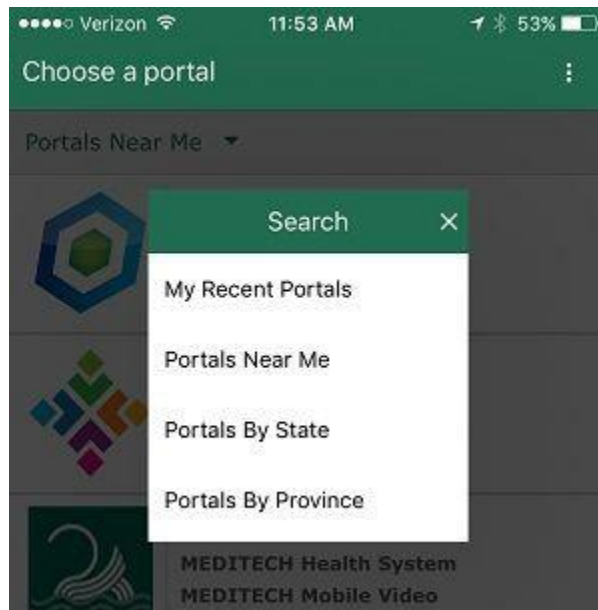
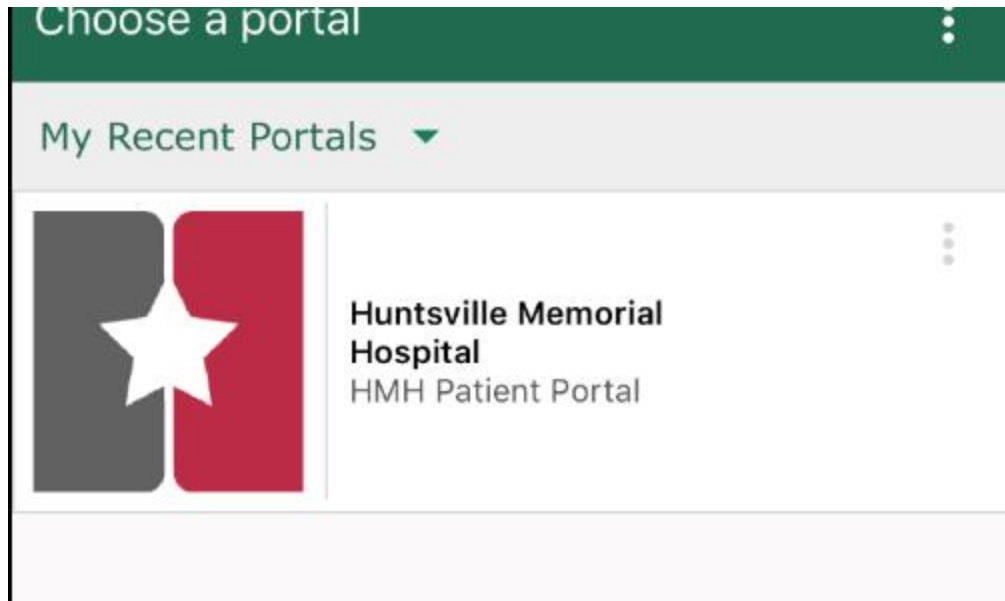The Icon after it downloads looks like this:

Please note, if a user's 'Location Services' are disabled, they are presented with the message below
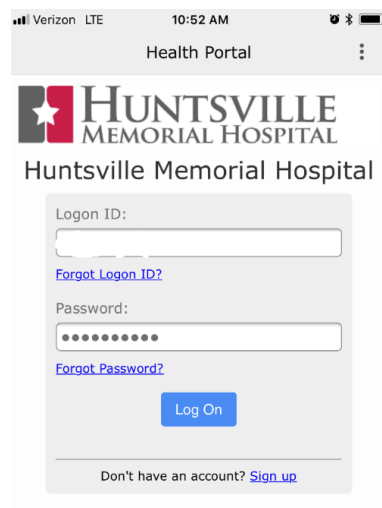
In addition to the Near Me option, users also have the ability to search for their portal by state, province, or by their recent portals.

You will pick your state or look for the Icon that has our Logo on it for Huntsville Memorial Hospital

Once you log into a Patient Portal from a smartphone, the user experience is the same as it is today in time through the mobile version of Patient Portal. When you click on the Icon your page will look the same as the Portal on the computer page:

For users utilizing the MHealth app via a tablet device, they have the same identical functionality that was covered above. The only difference on the tablet is that once a portal user logs into a Patient Portal from the app they see the Patient Portal in the desktop version, not the smartphone version.